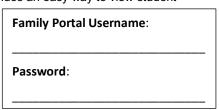
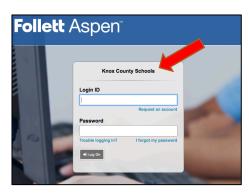
Aspen Family Portal

Aspen Family Portal is your online access point for important student information and teacher communication. This secure site provides an easy way to view student academic information including:

- Grades
- · Upcoming assignments
- Attendance
- Progress reports/report cards
- State testing scores





Family Portal also allows you to email teachers and set automatic email notifications if a grade falls below a specific threshold. Additionally, some teachers use the site to build classroom pages and to manage parent communication. These pages are accessed only by logging in and may include announcements, a course syllabus, dates for important assignments and links to classroom information.

During the first few weeks of the school year, Halls Middle will reset all of the student active directory passwords to our specific password format. The format is uppercase first initial, uppercase last initial, lowercase kcs, followed by the month and day of your child's birthday. If your student's name was John Smith and their birthday was January 1st, then your student's password would be JSkcs0101. This password change will affect school computer logons, PLE laptop logons, and Aspen/Canvas access for students.

Family Portal and Canvas parent observer accounts are not impacted by this change. If you are experiencing difficulty with student logins please email andrew.bennett@knoxschools.org with the subject line "password reset" and the student name and ID# in the message body. Please be patient as we work through resetting all of these passwords for our students!

Parents and/or guardians received an email from Knox County Schools when you initially provided your email address. If you have not set up your Family Portal account, please email helpdesk@knoxschools.org with your child's name and student ID number and indicate that you need your Family portal account reset. We cannot reset Family Portal accounts! Parents/guardians must contact the Knox County Helpdesk at (865) 594-1830 or helpdesk@knoxschools.org.

For more information, FAQs, and self-help videos, visit <u>www.knoxschools.org/aspeninfo</u>. To proceed to Aspen Family Portal, visit <u>https://aspen.knoxschools.org</u>.

Halls Middle School website

of the auditorium meeting at approximately 6:30. ***

The HMS website contains information and links to all common services and information requested by parents. Sections of particular interest are the **For Families** section, **School Announcements** section, **Quick Links** section, and **Upcoming Events** calendar. To access our full website, visit hallsms.knoxschools.org.

